

BOIL WATER NOTICE

A problem is present in the Roxbury and Grand Gorge Water District water

BOIL YOUR WATER BEFORE USING

Bring tap water to a rolling boil, boil for one minute, and cool before using. Or use bottled water certified for sale by the New York State Department of Health. Boiled or bottled water should be used for drinking, making ice, washing dishes, brushing teeth, and preparing food until further notice.

This Boil Water Notice applies to Roxbury and Grand Gorge Water District customers

What Happened ?

Starting on April 10, 2021 the water system had the following problem:

A major leak on the water main between Roxbury and Grand Gorge caused the Roxbury reservoir to drain out. Some customers experienced no water, reduced water pressure and/or dirty water. Since Roxbury Water also feeds the Grand Gorge Water District, all customers in the Roxbury and Grand Gorge Water Districts must boil their water before use.

This problem indicates that harmful microbes may be present in your drinking water. Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms and may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. But these symptoms are not just caused by microbes in drinking water. If you experience any of these symptoms and they persist, you should seek medical advice.

What is being done ?

The leak has been repaired, proper disinfection has been applied to the water system and necessary tests will be taken in accordance with NYS Dept. of Health requirements before the boil water notice can be lifted.

You will need to boil your water until the problem is fixed. You will be informed when tests show that you no longer need to boil your water.

For more information, please contact:

Diane Pickett, Water Clerk of the Roxbury and Grand Gorge Water Districts at 607-326-7641
or the NYS Dept. of Health at 607-432-3911.

Please share this information with other people who drink this water, especially anyone who may not get this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand.